

Terms and conditions

Check in schedule: from 2:00 pm to 8:30 pm. From then on, it is necessary to pick the keys at Sercotel Pintor El Greco**** hotel. **Check out time: 12:00 (midday).**

- Pets are not allowed.
- The house has no reception. You must **inform us about your estimated time of arrival** at least one day in advance.
- Once the reservation is made, we will send an email to guests with all the information related to the check in and parking.
- The apartments can only be occupied by the number of guests indicated in the reservation form.
- An **extra bed can be added for a supplementary cost.**
- It is not allowed to celebrate parties in the building.
- The cleaning is included in 5-night stays or more. You can ask for additional cleaning services for an extra cost.

The apartments are located in a 3-floor building without elevator. If you suffer from mobility problems, or you are bringing heavy luggage, you can request an apartment on the ground or first floors. To do so, you can use the “special requests” apartment or contact our staff in advance.

All the reservations must be pre-paid the same day of booking (in case of non-refundable reservations) or x days in advance (for the rest of reservations). Allowed payment cards: Visa, Mastercard and American Express.

Accesses

How to arrive by car: For its proximity to Madrid, Toledo offers good road connection. Coming from the North, we recommend to take the A-42 highway (comfortable and turnpike free). From the South, the A-4 (Madrid- Cádiz highway), the CM-42 (Los Viñedos highway) or the N-401 from Ciudad Real. Coming from the West, the A5 (Madrid-Badajoz highway), that nowadays connects with N-403; and traveling from East, the A-3 (Madrid- Valencia highway) and the N-400, as a connection to Toledo. **Access and parking:** The historical centre is known for its narrow streets, where the access and parking places are restricted to neighbours. If you don't travel with too much luggage, we recommend to park the car in the first place, and then to walk to the apartments.

Closest parking lots: Parking Miradero, C/ Gerardo Lobo and Garaje Alcázar, C/ General Moscardó 6. Both of them are at a 5-minute walk from the apartments. The price is 13 euros / 24h (when showing the reservation). In any case, if you need to get close with the car to leave the luggage, we will provide you the instructions to access from Plaza de Zocodover to Calle La Plata, parallel to Callejón de Menores, that goes to Plaza de San Vicente, where it is possible to stop and unload.

How to arrive by train: The AVE is the fastest and most comfortable transportation if you are traveling from Madrid (25 minutes). Once at the station, located outside the walled enclosure, the most practical option is to take a taxi (it's a 4-minute route), to avoid walking up steep slopes. It is also connected to Plaza de Zocodover by urban buses.

How to arrive by bus: The private company Alsa offers daily and frequent trips between Madrid and Toledo, that take around 50 minutes and have an approximate cost of 5 euros. The buses depart from the "Intercambiador de Plaza Elíptica", connected to the underground. Once at Toledo station, we recommend to take a taxi (it's a 3-minute route), in order to avoid steep slopes on foot. It is also connected with Plaza de Zocodover by urban buses.